# **Cookie Policy**

Last updated: 01/05/2023

This Cookie Policy describes how our website uses the cookies and different types of cookies and other technologies that may be used in connection with the website owned or controlled by Exness Investment Bank Ltd ("Exness", "we," or "us") to provide you with a better browsing experience and to collect information about your interactions with our website. In addition, it also aids in fraud prevention, security protection and supporting your trading activities. This Cookie Policy also describes how you can manage cookies and other technologies. By continuing to use our website, you consent to the use of cookies as described in this policy.

We may change this Cookie Policy at any time. Please take a look at the "Last updated" section at the top of this page to see when this Cookie Policy was last revised. Any changes in this Cookie Policy will become effective when we make the revised Cookie Policy available on or through the website.

#### 1. Cookies

Cookies are small pieces of information that are stored on your computer by a website you visit in order to enable you to perform certain functions on the website and regulate its content to your preference. Cookies enable websites to remember your actions and preferences by storing data on pages which you have provided key information for e.g. when you provide a password but only once you are asked and you accept to the storage of this information. Cookies may be used on some pages of the site for us to provide website users with a more customized web browsing experience; they are not used to determine the personal identity of anyone merely visiting the site. They are widely used to make websites more efficiently and provide a better browsing experience.

## 2. Cookie types

## Performance cookies

These cookies allow us to count visits and traffic sources so we can measure the usability of our site and improve the performance of our site. They help us to know which pages are the most and least popular, see how visitors move around the site and if any error messages are displayed. All information these cookies collect is aggregated and therefore anonymous. If you do not allow these cookies we will not know when you have visited our site, and will not be able to monitor its performance.

## Strictly necessary cookies

These cookies are necessary for the website to function and cannot be switched off in our systems. They are usually only set in response to actions made by you which amount to a request for services, such as setting your privacy preferences, logging in or filling in forms. You can set your browser to block or alert you about these cookies, but some parts of the site will not then work. These cookies do not store any personally identifiable information.

#### **Functional cookies**

These cookies enable the website to provide enhanced functionality and personalisation. These cookies allow the website to remember choices you make (such as your username, language, or region) and provide enhanced, personalised features. These cookies may also be used to remember changes you have made to text size, font, or other parts of web pages that you can customise. They may also be used to provide services you have requested, such as watching a video or commenting on a blog. They may be set by us or by third party providers whose services we have added to our pages. If you do not allow these cookies then some or all of these services may not function properly.

## **Advertising cookies**

These cookies may be set through our site by our advertising partners. They may be used by those companies to build a profile of your interests and show you relevant adverts on other sites. These cookies collect information about your browsing habits and may be used to track your browsing activity across different websites. They do not store directly personal information, but are based on uniquely identifying your browser and internet device. If you do not allow these cookies, you will experience less targeted advertising.

#### 3. Cookies disclosure

Cookie value	Example value	Description	Age
incap_ses_*	swkvKUxxdxeR WOfoTOnzBj1xg mEAAAAAEA9H 8C8ZHGJrRe76 JHn0ug==	Incapsula DDoS Protection and Web Application Firewall: cookie for linking HTTP requests to a certain session (AKA visit). Re-opening the browser and accessing same site are registered as different visits. In order to maintain existing sessions (ie, session cookie)	Session

nlbi_XXXXXX	QjPwVXFvegD3 dUSWWg0J9QA AAADgjRIRdE6r FcpQ+L5TCn4B	This cookie is used to ensure requests by a client are sent to the same origin server.	Session
visid_incap_XXXXXX	JTmJFoptQlqy2 9oV1wzb/T1xgm EAAAAAQUIPA AAAAAAwW+lh/ gHUsn0QZy1/jV 77	Incapsula DDoS Protection and Web Application Firewall: cookie for linking certain sessions to a specific visitor (visitor representing a specific computer). In order to identify clients that have already visited Incapsula. The only cookie that is persistent for the duration of 12 months.	364 days
country	СҮ	This cookie is used to pass the information about the user's geolocation to serve country-specific content.	Session
language	en	This cookie is used to store language preferences to serve up content in the stored language.	30 days
_ga	GA1.2.2092483 466.163593862 8	This cookie is used to distinguish unique users by assigning a randomly generated number as a client identifier. It is included in each page request in a site and used to calculate visitor and session data for the sites analytics reports.	730 days
_fbp	fb.1.1625053237 503.83668969 5	Used by Facebook to deliver a series of advertisement products such as real time bidding from third party advertisers	90 days
s247cname	102849205028 893.168869507 5430.16886950 75430	This cookie is created to identify unique users and sessions to track webpage load times.	Session
site24x7rumID	305545020313 797.1635938621 855.163593879 7682	This cookie is created to identify unique users and sessions to track webpage load times.	730 days
OptanonAlertBoxClosed	2021-11-03T11:26 :36.311Z	This cookie is set by websites using certain versions of the cookie law compliance solution from OneTrust. It is set after visitors have seen a cookie information notice and in some cases only when they actively close the notice down. It enables the website not to show the message more than once to a user. The cookie has a one year lifespan and contains no personal information.	365 days
OptanonConsent	isIABGlobal=fals e&datestamp=W ed+Nov+03+20 21+19%3A26%3 A38+GMT%2B0 800+(Malaysia+ Time)&version= 6.22.0&hosts=&l andingPath=Not LandingPage&g	This cookie is set by the cookie compliance solution from OneTrust. It stores information about the categories of cookies the site uses and whether visitors have given or withdrawn consent for the use of each category. This enables site owners to prevent cookies in each category from being set in the user's browser, when consent is not given. The cookie has a normal lifespan of one year, so that returning visitors to the site will have their preferences	365 days

## 4. Your Choices Regarding Cookies

Most web browsers are set to accept cookies by default. However, you can usually modify your browser settings to decline cookies, delete existing cookies, or notify you when a cookie is being sent. Please note that if you choose to disable or delete cookies, some parts of our website may not function properly, and your preferences may not be saved.

## 5. Third-Party Cookies

We may also allow third-party service providers to place cookies on our website to assist with analytics, advertising, and other functionalities. These third parties may include social media platforms, advertising networks, and external service providers. These providers have their own privacy policies, and we recommend reviewing their policies for more information about how they use cookies and process your personal data.

#### 6. Data Retention

We retain personal data collected through cookies for as long as necessary to fulfill the purposes described in this Cookies Policy, unless a longer retention period is required or permitted by law.

# 7. Cookies usage

We use cookies to ensure the optimal functionality of our website and cater our content to your personal preferences. Please read our Privacy Policy available on the website for more detailed information on how we use your data. If you have further questions please do not hesitate to contact us at <a href="mailto:support@exnessbank.com">support@exnessbank.com</a>.